

Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

The **Hope** Center for Cancer Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. The Hope Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The **Hope** Center for Cancer Care:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible, electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please contact Terry Piperata, Compliance Liaison for The **Hope** Center for Cancer Care, Phone: (330) 318-1134.

If you believe that The **Hope** Center for Cancer Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Terry Piperata, Compliance Liaison for The Hope Center, 845 Southwestern Run, Youngstown, Ohio 44514, Phone: (330) 318-1134, Fax: (330) 318-1111, email: terry.piperata@usoncology.com. You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the Compliance Liaison can provide assistance.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue
SW Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>.
